

SYKES Central Europe

Sykes Enterprises, Incorporated is a family of global companies delivering business process outsourcing services. The SYKES brand represents the benchmark in customer service. The top companies in the world rely on SYKES to care for their most valued resource their customers.

Headquartered in Tampa, Florida, we operate over 50 customer interaction and fulfillment centers throughout North America, Europe, Latin America, Asia and Africa. To learn more visit us at www.sykes.com.

SYKES professional staff is prepared to handle volume, any time, in any location. Our network of global customer support centers around the Globe gives us the availability to offer our client a truly competitive edge.

SYKES Customer Services include the following:

- Customer Support, including queries, complaints, dealer location and problem resolution
- crisis management program
- order tracking
- data capture & database management
- subscription & membership programs

SYKES is present is present in Hungary since 1999, we provide customer support in 16 different languages.

We are looking for candidates who have:

- good PC skills
- have excellent problem solving skills
- very good communication skills
- native or near native in CZECH language

The knowledge of the Hungarian language is not required, but conversational English is a must.

SYKES offers challenging assignments with carrier opportunities.

If you want to join a team of committed professionals please send your CV to kARRIER@SYKES.COM.

